

Nightly Tariff	LOW 12 th Mar – 9 th April 18 th April – 30 th April 10 th May – 22 nd May 26 th Sept – 3 rd Nov	MID 1 st May – 9 th May 31 st May – 17 th July 29 th Aug – 25 th Sept	HIGH 10 th April – 17 th April 23 rd May – 30 th May 18 th Jul – 28 th Aug
Pitch Fee			
Blackrock Copse & Buttermeadow (All with power supply, drinking & waste water, dustbin & hard standing)	10.00	14.00	17.00
Pitch Fee			
The Orchard (All with power supply, drinking & waste water & dustbin)	8.00	12.00	15.00
Adults (17 +)	5.00	7.00	8.00
Child (5-16)	2.00	3.00	4.00
Dogs	2.00	2.00	2.00
Extra Cars	3.00	3.00	3.00
Caravan Club Non Member Charge	2.00	2.00	2.00
Cancellation plan	2.00	2.00	2.00
Caravan Storage	1 st Mar 20 – 1 st Mar 21 @ £660.00 (inc. tow-on & tow-off)		
Summer Seasonal Pitch 12 th Mar 20 – 2 nd Nov 20 POA	Casual Storage £3.50 per night as available	(Prices subject to change & include VAT where applicable) Non-refundable deposit of £50 per week required.	

Super Seven Saver

See Dornafield in the spring or autumn and save £££'s! Without high season crowds you see so much more, roads are quiet, resorts are peaceful and the welcome is even warmer. Book any seven consecutive nights during the low season and you pay only £120.00, a considerable saving. This offer is for two adults and an awning if you pay in full at time of booking. Carpets of daffodils and bluebells or glorious autumn berries are waiting to be discovered.

(All extras are full price and no other discounts apply)

Cancellation plan for only £2 per night

(Available for touring only)

The benefits: If cancellation of your holiday is up to 7 days before the commencement of your holiday a full refund of monies paid directly to Dornafield less the cancellation plan charge, will be made. If cancellation of your holiday is within 7 days of the commencement of your holiday, then a 50% refund, less the cancellation plan charge, will be made, in accordance with the conditions laid out below.

Cover

- The death, bodily injury, illness or admission to hospital as an in-patient to you or any other member of your party or immediate family where the cancellation is certified as medically necessary by a medical practitioner. (Excluding pets)
- Redundancy qualifying for payment under any applicable statute of any person in your party.
- You or a person in your party being required for compulsory jury or witness service in a Court of Law in proceedings to be undertaken in the time between their leaving home to start the holiday and returning home after the holiday.

Definitions

- Immediate family – means the partner, or the child, grandchild, brother, sister, parent or grandparent of you or a person in your party.
- Qualified Medical Practitioner – a doctor or specialist who is registered or licensed to practise medicine under the laws of the country in which they practise.

Cancellation Procedure

- If you need to cancel for a qualifying reason please contact us immediately by phone and then by email or letter. We will acknowledge the cancellation and ask for the relevant documentary evidence to be sent
- We will deal with the claim and make payment within 30 days of receiving the required documentary evidence, subject to the claim qualifying under the terms of the cancellation plan.

Dornafield Ltd reserves the right to change this cancellation plan at any time

Pitches are available from 12 noon on day of arrival and must be vacated by 11 am on day of departure.

We are sorry that we cannot guarantee specific pitches for less than seven nights.

Reservations, Dornafield, Two Mile Oak, NEWTON ABBOT, Devon, TQ12 6DD
Tel: 01803 812732 Fax: 01803 812032 e-mail: enquiries@dornafield.com; www.dornafield.com

Dornafield Touring Terms and Conditions

ALL RESERVATIONS ARE SUBJECT TO THESE TERMS AND CONDITIONS

Payment

A £50 per week or part week, non-refundable and non-transferable deposit is required for all touring pitch bookings, with the balance due at least 4 weeks before arrival. A reminder will be sent approximately 30 days prior to arrival. The park reserves the right to re-let pitches which have not been paid for, in full, 4 weeks prior to arrival.

Cancellations

Deposits are strictly non-refundable and non-transferable, (unless covered by our cancellation plan*), whatever the circumstance. If cancellation is made less than 28 days prior to the start of your stay, no refunds can be given, (unless covered by our cancellation plan*). Customers making cancellations with more than 28 days' notice have the option to transfer their deposit or other monies paid, to another date within 6 months of the original booking. This may only be done once. Bookings with the cancellation plan added may receive a full or 50% refund.

Pitch requests

Specific pitch number requests are only available for stays of seven nights or more.

Early departures

If you choose to leave the park before your booked departure date for whatever reason, no refunds will be given for the remaining days of your booking.

Arrival and departure times

Touring pitches are reserved from 12am on day of arrival until 11am on day of departure. The pitch must be vacated by this time and new arrivals must not arrive before 12am unless by prior arrangement, to avoid congestion in our country lanes. Latest check in time is 10pm, from 5pm the reception is closed so arrival details will be in the information room printed ready for your collection.

Late departures

Guests wishing to make a late departure should enquire if this is possible. The charge for a late departure is an additional pitch fee for that night. Pitches must be vacated by 6pm.

Arrivals and day visitors

All new arrivals and visitors are to call at reception before entering the park. Day visitors must park in the designated car parks. Day visitors may not stay later than 10.30pm

Awnings and tents on hard standings

All awnings and tents must be erected only on the gravelled area

Types of units

No commercial vehicles may be used as accommodation. Tents, caravans, motorhomes (up to 30ft), campers, trailer tents must be in a tidy condition. All types of unit must be fully insured by the owner and be in a roadworthy condition.

Noise levels

Our guests enjoy the peace and tranquillity of the countryside and so we ask that music, TVs and all noise be kept at a reasonable level at all times and to an absolute minimum between 10.30pm and 8am.

Group bookings

To preserve the peace and quiet that our guests expect and enjoy, group or block bookings are accepted solely at the discretion of the owners. No single sex groups will be accepted as we are a family park.

Dogs welcome

Well behaved dogs are very welcome on the park, but must be kept on a lead at all times, unless using the exercise areas provided. Please do not leave your pet unattended at any time. We welcome responsible dog owners who clear up after their dogs and bins are provided for this. We cannot accept dogs who are likely to cause a nuisance to other guests for example, dogs who bark excessively or are aggressive, or owners who do not clean up after their dogs.

Barbeques

BBQ's are permitted using charcoal or gas, provided they do not cause annoyance to other guests but must be kept well clear of the grass preferably on the gravel. We do not permit campfires or fire pits.

Vehicles and bicycles

We have a strict 5mph speed limit on site and non-road legal motorised vehicles are not permitted to be used on Dornafield. Bicycles are permitted but must comply with 5mph and in Buttermeadow must obey the direction of the road also they are not allowed to be used on the hill from Blackrock copse to Buttermeadow.

Play Areas

There are two outside play areas in which children must be supervised and children must not enter the other wood land which is a conservation area and may be dangerous

We reserve the right to refuse admittance or to terminate the visit of any person or persons whose conduct is detrimental to Dornafield or to other guests. Dornafield Ltd will not be held responsible for the possessions of visitors or guests in any way. Payment of any fees to Dornafield Ltd constitutes acceptance of these rules.

Dornafield Ltd reserves the right to make changes to these conditions at any time if the need arises.